

RESUMPTION OF ARENA SERVICES - INFORMATION AND PROTOCOLS

As a returning ice user at City of Winnipeg managed arenas, the Community Services Department in conjunction with the Planning, Property and Development Department, are pleased to announce we are moving forward with arena ice rental services.

In the news release announced Friday, September 4th, the City of Winnipeg announced that we are staggering the opening dates of our 11 active arenas in two phases. The first phase will see five arenas open, including Eric Coy Arena, Century Arena, Billy Mosienko Arena, Charlie Gardiner Arena and Terry Sawchuk Arena on September 21st. The remaining six arenas will re-open October 23rd in phase two, including Charles Barbour Arena, Bertrand Arena, Maginot Arena, Sam Southern Arena, River East Arena and Sargent Park Arena.

As we continue to carefully balance the health and safety of our staff and patrons within our arena facilities, we are preparing City operated arenas to meet the most recent Provincial public health guidelines for restoring safe services amid the Covid-19 pandemic. In accordance with these guidelines, ice users will see changes/restrictions to the arena facilities and amenities upon return. Safety measures and procedures are currently being implemented. It is incumbent that organizations renting ice in City of Winnipeg operated arenas ensure that coaches, athletes, parents/guardian, referees, teams, etc. observe facility codes of conduct when attending the arena. Codes of conduct are posted at each facility and on our website. The onsite supervisor has the right to allow or prevent access to any part of the facility or the facility in its entirety should there be any safety concerns regarding the patron's use of the facility.

Please see below the highlights of the new access protocols and restrictions:

- **CAPACITY**
 - Capacity at all indoor arenas will be limited to 50% of the posted arena maximum capacity (please see the attached table of arena maximum capacity before and now at 50%) to help ensure social distancing guidelines are maintained;
 - To maintain capacity, we require each on-ice participant permission for one spectator, for a 1-1 ratio of ice participants to spectators. We encourage family member to take turns attending ice activities to maintain this ratio.
- **SELF ASSESSMENT**
 - Self-Screening is required before entry to the facility. All patrons should be screened for symptoms and exposures using the online screening tool at <https://sharedhealthmb.ca/covid19/screening-tool/>
 - Organizations renting ice should note that they are required to ensure, that coaches, athletes, parents/guardians, referees, teams, etc. in attendance and anyone else in attendance at the arena during the rental time or expected to attend the arena for each rental time listed on their permit complete a self-assessment for COVID-19 prior to entering the facility for each rental time listed on this permit;
 - Please do not attend sites if you are experiencing Covid-19 related symptoms;

- Advise your coaches, athletes, parents/guardians, referees, teams, etc. to stay at home if ill with symptoms of COVID-19 until criteria to discontinue isolation have been met, in consultation with the local public health authority (PHA) or healthcare provider; and
- Additional self-screening signage will be posted at all arena entrances.
- **MASKS**
 - Effective Saturday, August 29, all individuals entering City-operated facilities must wear a face mask as a means to help prevent the spread of COVID-19;
 - Masks are not required for on ice participation of activities, including player and on-ice officials. It is required they put on a mask after the on-ice activities have completed;
 - Masks are required for all non-ice persons including coaches, time/score keepers and spectators;
 - Masks will be worn by all City of Winnipeg arena staff.
- **ARENA ENTRY**
 - Use of arenas is at your own risk;
 - Arenas will be using separate entrances and exits whenever possible. You will notice signage directing you to alternate entrances and exits where they exist.
 - Persons entering our arena facilities will notice site specific information at entrances, lobbies, washrooms, change rooms and spectator areas by floor markings and signage. Please adhere to the posted signage and floor markings.
 - Spectators must exit arena facility immediately after scheduled booking time is complete.
 - **All users are not permitted into the arena until 15 minutes before their scheduled ice booking.** Deviation will flag permit status review.
 - Arena access will be closed after the start of each scheduled on-ice reservation time, and doors re-opened 15 minutes prior to the next scheduled on-ice reservation time. Exits to the arenas will always be accessible.
 - Propping open entry doors is not permitted.
- **TEAM REPRESENTATIVE**
 - Each permitted reservation must have a team/booking representative.
 - The team representative must identify themselves to the City arena staff upon entry, and must be present when the first participants of their reservation enter the arena facility.
 - The team representative is responsible for the conduct and behavior of participants and spectators.
 - The team representative must limit patron access to the arena facility to maintain a 1-1 participant to spectator ratio.
- **GAME SCHEDULES**
 - The City of Winnipeg requires submission of all game schedules in civic arena facilities. Please submit all game schedules to cms-rs-facilityreservations@winnipeg.ca.
- **SOCIAL/PHYSICAL DISTANCING**
 - Social/physical distancing is required. Individuals must maintain a distance of at least two meters (six feet) from every other individual who is not in their household;
 - Social distancing is to be maintained throughout facility including lobby, change rooms, player benches and spectator seating area;

- Sport related physical interaction between on ice participants is to be determined and enforced by the ice sport governing body and representing sport officials.
- **SANITIZATION**
 - All arena reservations between September 21st and October 4th will be closed 30 minutes between rentals to sanitize and disinfect, and allow for reasonable time for public to vacate prior to the next scheduled user group;
 - All arena reservations starting October 5th will see regular 15 minute breaks between scheduled user groups;
 - Hand sanitizing stations will be available at each arena entrance and exit;
 - In between reservations, arena staff will be disinfecting all public access points, including lobby, change rooms, washrooms, touch points (door handles, faucets, etc), player benches, spectator seating area;
 - Staff will be following handwashing protocols and disinfecting surfaces as needed throughout the day and between user groups.
 - We ask all users to place any garbage in the proper waste receptacles.
- **CHANGE ROOM ACCESS**
 - Access to change rooms will be limited so proper sanitization of rooms can be processed;
 - **Participants will be permitted 15 minutes prior to the reservation time access to a change room;**
 - **We require participants to come dressed in their equipment to the arena.** If possible, users can put on skates in the arena spectators seating area if site permits;
 - **Participants will be permitted 15 minutes after their reservation time access to a change room.** We require users to leave the arena 15 minutes after their scheduled reservation end time;
 - To maintain proper social distancing of 2 meters, benches in the change rooms will be limited based on the size of the change room. Benches will be marked to separate participants, but will limit room capacity. If users are only reserving ice for team practices, 2 change rooms may be used.
- **SHOWER ACCESS**
 - Shower access **will not** be permitted at this time.
- **WASHROOM ACCESS**
 - Public washroom access in the arena lobby is permitted;
 - Washrooms access in change rooms is permitted.
- **PLAYER BOXES**
 - To adhere to social distancing guidelines, player boxes will be taped with 6 foot markings to separate participants as per Provincial social distancing guidelines;
 - If coaches cannot maintain social distancing guidelines, they may have to manage beside the player bench, depending on arena player box design.
- **SPITTING**
 - Spitting is not permitted in City of Winnipeg facilities.

- **WATER FOUNTAINS**
 - Water fountain use will be restricted to refillable containers only;
 - Water sipping spouts will not be available for use at this time;
 - We suggest participants bring their own water bottles pre-filled.
- **DRY LAND TRAINING**
 - Dry land training is never permitted in City of Winnipeg operated arena facilities. Deviation will flag permit status review;
 - All users are not permitted into the arena until 15 minutes prior to their ice rental start time.
- **ELEVATORS**
 - Where available, elevators will be activated upon request, otherwise closed to the public.

What can users do?

- Come dressed to get on the ice.
- Wear a mask if/when not participating on the ice.
- Bring your own water; limited use of water fountains will be available.
- Make a general facility reservation booking. Note: limitations on building capacity may impact the availability of rooms and number of guests. Persons/groups reserving an amenity must follow all requirements in place.
- Have fun!

What can't I do?

- Please do not attend any City of Winnipeg arena if you are feeling unwell.
- Arrive more than 15 minutes before your rental time.
- Use change rooms more than 15 minutes before or after scheduled time.
- Spit.
- Use the showers.
- Dry land training.

We understand some of the changes may require adjustment and potential inconvenience, and we cannot resume ice services without your help and understanding. We appreciate your adherence to these new changes for the health and well being of all persons using our arenas facilities.

Please contact us at cms-rs-facilityreservations@winnipeg.ca if you have any questions or concerns regarding this information.

Yours in participation,

Community Services & Planning, Property & Development